# Agency Information Sheet: Designated OPO/Donation Agencies

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| Agency Name | Type of Agency | Referral Phone Number | |
| LifeNet Health | Organ Procurement Organization | 1-866-LIFENET  1-866-543-3638 |
| LifeNet Health | Tissue Bank | 1-866-LIFENET  1-866-543-3638 |
| Old Dominion Eye Foundation (DSA-ODEF)  Lions Medical Eye Bank (LMEB)  Medical Eye Bank of West Virginia (MEBWV) | Cornea/Eye Bank | 1-866-LIFENET  1-866-543-3638 |

## Clinical Triggers

The hospital must notify the local organ procurement organization (OPO) of every patient that has died or after the patient has met any of the following clinical triggers:

* Any ventilated patient with a Glasgow Coma Scale (GCS) of 4 or less, including sedated patients (please note some hospital policies state a GCS of 5 or less) or other indication of non-recoverable neurological injury
* Anticipated or planned brain death testing
* Anticipated or planned discussion with legal next of kin regarding code status change or terminal withdrawal of mechanical and/or pharmacological support
* Anticipated or planned discussion with legal next of kin regarding transition to comfort measures or hospice

## Frequently Asked Questions

### Where can I locate the referral agency phone number(s)?

You can locate the referral agency contact information in the [Area where information is posted in facility].

### How much time do I have to refer a cardiac death?

All deaths must be referred to LifeNet Health within 60 minutes after the patient’s time of death--even if they have already been referred previously for meeting one of the clinical triggers.

### What happens if a vented patient meets one or more of the clinical triggers?

Refer any vented patients who meet any of the clinical triggers.

### What do I do if the family mentions organ and tissue donation?

If the family asks questions about donation, simply explain, “We work with an organization, LifeNet Health, that supports families during the transition to end of life. They are experts in discussing possible next steps with families. I will contact them so they can speak with you.”